







Bedfordshire Fire and Rescue Service

ALTERNATIVE 1

Performance Report **2023–24 Quarter 1**




Prevention	3
Protection	7
Response Incident Activity	8
Response: Appliance Availability	9
Response: Emergency call handling	11
Response: Incident response time	12
Human Resources	15
Organisational Development	16
Health and Safety	18
Utilising	19
Finance	20
Information and Communication Technology	21

The status of each of the metrics is indicated using the following symbols:

Indicator	Status
	On target or better than target
	Off target but within 10% of target
	Off target by more than 10% of target
	No target. For information only

Prevention

On target or better than target

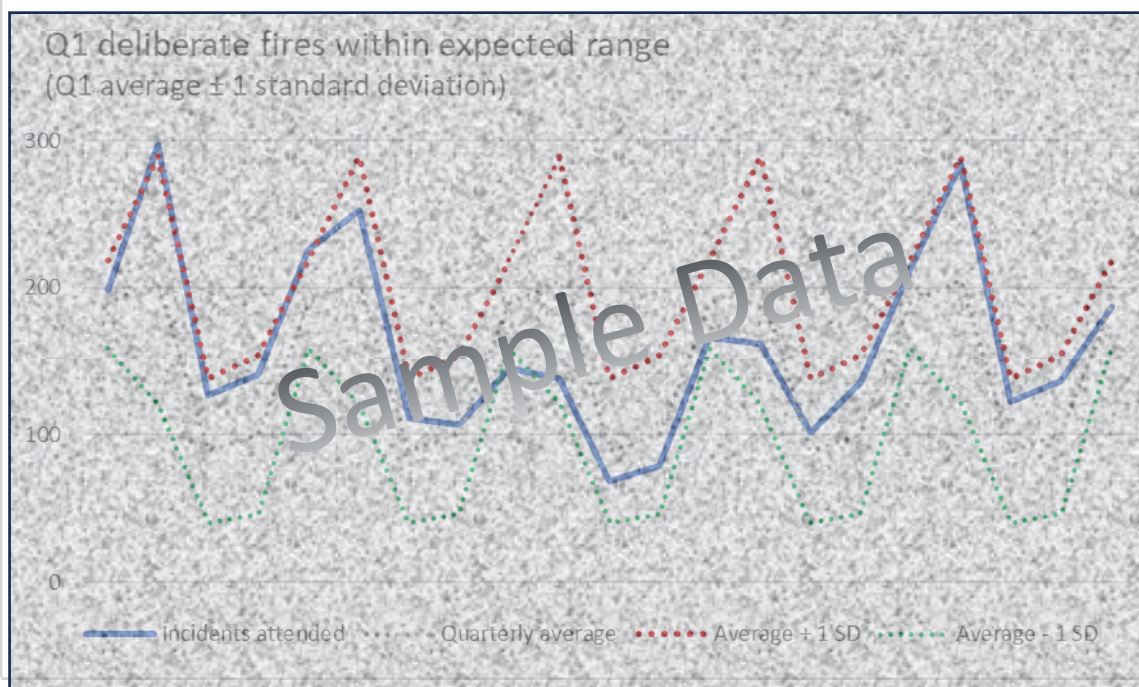
Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0002a	Down	177 (Target 204) 
Lorem ipsum dolor sit amet, consectetur	0014a	Down	4 (Target 8) 
Lorem ipsum dolor sit amet, consectetur	0002ai-ii	Down	3 (Target 8) 



Off target but within 10% of target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0003a	Down	187 (Target 172) 



Comment:

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod



Lorem ipsum dolor sit amet, consectetur	0002ai-i	Down	75 (Target 74)	
Comment:				
<p>Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod</p>				
Indicator	Ref	Aim	Quarter 1	
Lorem ipsum dolor sit amet, consectetur	0002aiii-ii	Down	12 (Target 11)	
Comment:				
<p>Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod</p>				

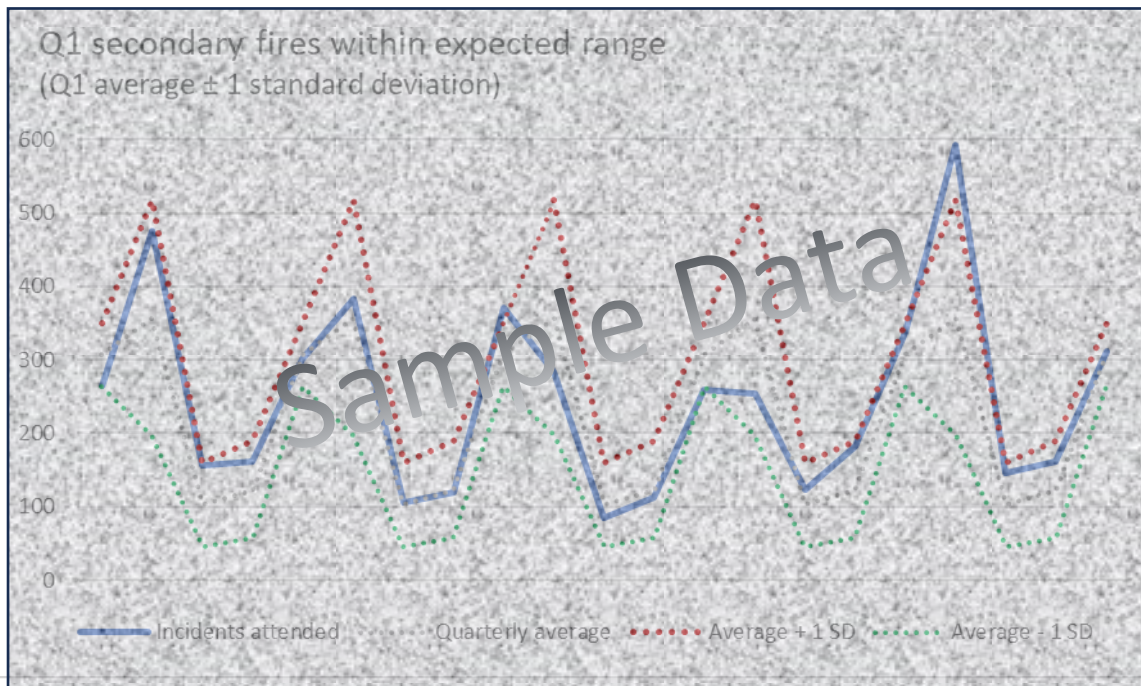
Off target by more than 10% of target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0013e	Down	1 (Target 0) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod			
Lorem ipsum dolor sit amet, consectetur	0015	Up	1450 (Target 2500) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod			

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0002b	Down	311 (Target 218) 

Comment:

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod







No target. For information only




Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0016a	Up	375 (Last year 579) 

Protection

On target or better than target





Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0022ai	Up	99% (Target 95%) 
Lorem ipsum dolor sit amet, consectetur	PI16	Up	603 (Target 600) 
Lorem ipsum dolor sit amet, consectetur	0039	Down	27 (Target 28) 
Lorem ipsum dolor sit amet, consectetur	0011	Down	152 (Target 163) 

No target. For information only

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0022a	N/A	71 (Last year 87) 
Lorem ipsum dolor sit amet, consectetur	0023g	N/A	6 (Last year 0) 
Lorem ipsum dolor sit amet, consectetur	0023i	N/A	0 (Last year 0) 

Response Incident Activity

No target. For information only


Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0001	N/A	1771 (Last year 1900) 
Lorem ipsum dolor sit amet, consectetur	0001a	N/A	490 (Last year 567) 
Lorem ipsum dolor sit amet, consectetur	0001b	N/A	655 (Last year 665) 
Lorem ipsum dolor sit amet, consectetur	0001c	N/A	626 (Last year 668) 

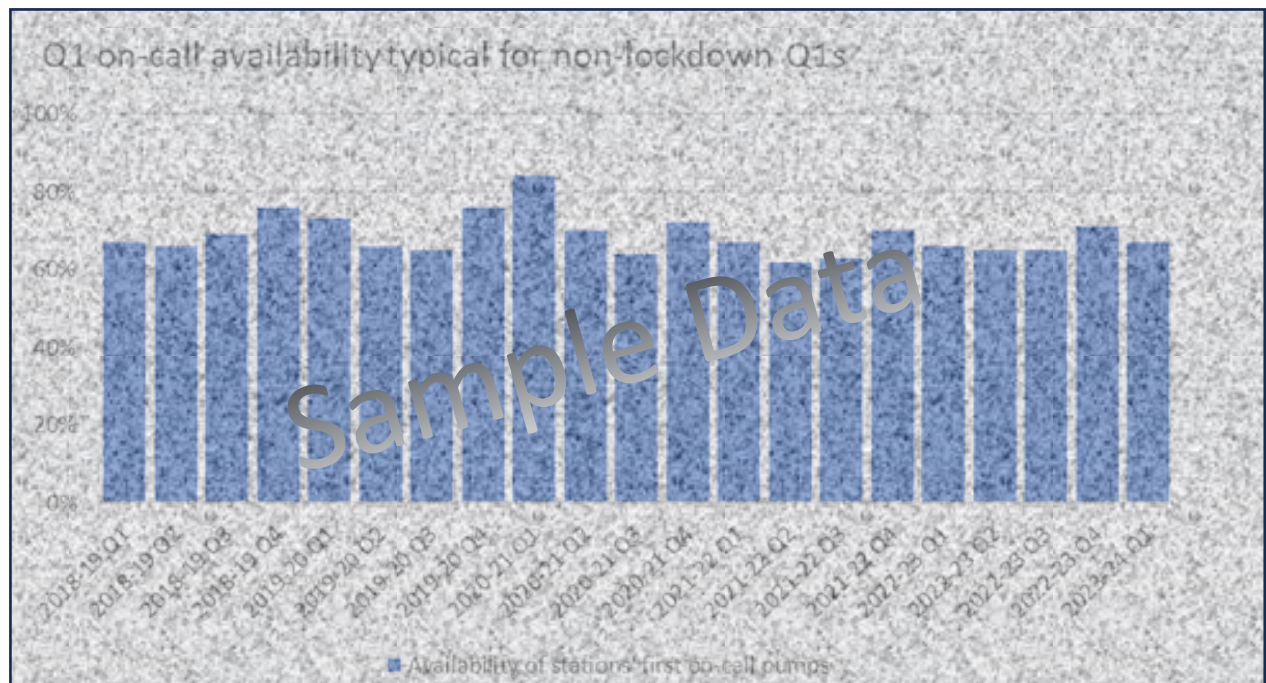
Response: Appliance Availability


On target or better than target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0040a	Up	100% (Target 100%) 

Off target by more than 10% of target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0034	Up	67% (Target 80%) 
Comment:			
<p>Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod</p>			






Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0040	Up	69% (Target 90%) 
<p>Comment:</p> <p>Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod</p>			

Response: Emergency call handling

On target or better than target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0028b	Up	91% (Target 90%) 

Off target by more than 10% of target









Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0029e	Up	28% (Target 90%) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit			
Lorem ipsum dolor sit amet, consectetur	0029	Down	122 s (Target 90 s) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec.			
E Lorem ipsum dolor sit amet, consectetur	0029f	Up	75% (Target 90%) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut			

No target. For information only



Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0028	N/A	3875 

Response: Incident response time

On target or better than target

Indicator	Ref	Aim	Quarter 1 From time of call	Quarter 1 From time of send/alert
Lorem ipsum dolor sit amet, consectetur	0030a/h	Down	594 s (Target 600 s) 	516 s (Target 600 s) 
Lorem ipsum dolor sit amet, consectetur	0030d/j	Down	686 s (Target 780 s) 	553 s (Target 780 s) 
Lorem ipsum dolor sit amet, consectetur	0030e/l	Up	97% (Target 96%) 	96% (Target 96%) 
Lorem ipsum dolor sit amet, consectetur	0030b/i	Down	624 s (Target 1200 s) 	524 s (Target 1200 s) 

Off target by more than 10% of target

Indicator	Ref	Aim	Quarter 1 From time of call	Quarter 1 From time of send/alert
Lorem ipsum dolor sit amet, consectetur	0030g/k	Up	66% (Target 80%) 	74% (Target 80%) 

Comment:

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Indicator	Ref	Aim	Quarter 1 From time of call	Quarter 1 From time of send/alert
Lorem ipsum dolor sit amet, consectetur	0030f/m	Up	64% (Target 80%)	77% (Target 80%)



Comment:

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod




Human Resources

On target or better than target











Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0061	Down	1.33% (Target 5%) 

Off target but within 10% of target



Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0060	Down	4.6% (Target 4.40%) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod			

Organisational Development

On target or better than target





Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	T1	Up	99% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T2	Up	100% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T3	Up	98% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T4	Up	100% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T5	Up	98% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T6	Up	98% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T7	Up	100% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T8a	Up	93% (Target 92%) 
Lorem ipsum dolor sit amet, consectetur	T8b	Up	91% (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	T8e	Up	92% (Target 92%) 

Off target but within 10% of target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	T8c	Up	84% (Target 90%) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod			
Lorem ipsum dolor sit amet, consectetur	T8d	Up	90% (Target 92%) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod			









Health and Safety

On target or better than target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	H1	Down	1.83 (Target 3.78) 
Lorem ipsum dolor sit amet, consectetur	H2	Down	102.28 (Target 291.95) 
Lorem ipsum dolor sit amet, consectetur	H3	Down	123.64 (Target 703.62) 
Lorem ipsum dolor sit amet, consectetur	H4	Down	17 (Target 34.6) 



Utilising

On target or better than target


Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	WS1a	Up	97.37% (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	WS1b	Up	100% (Target 95%) 
Lorem ipsum dolor sit amet, consectetur	WS2a	Down	2.63% (Target 5%) 
Lorem ipsum dolor sit amet, consectetur	WS2b	Down	3.23% (Target 5%) 
Lorem ipsum dolor sit amet, consectetur	WS2c	Down	0.55% (Target 3%) 
Lorem ipsum dolor sit amet, consectetur	WS4	Down	0.97% (Target 2%) 
Lorem ipsum dolor sit amet, consectetur	WS5	Up	97.78% (Target 93%) 
Lorem ipsum dolor sit amet, consectetur	WS6	Up	100% (Target 97%) 

Finance

On target or better than target






Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0066	Up	100% (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	0068	Down	2.43% (Target 3.0%) 

Off target but within 10% of target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0067	Up	92% (Target 93%) 
Comment: Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod			

Information and Communication Technology

On target or better than target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0042	Up	100% (Target 96%) 
Lorem ipsum dolor sit amet, consectetur	0043	Up	100% (Target 97%) 
Lorem ipsum dolor sit amet, consectetur	0044	Up	100% (Target 97%) 
Lorem ipsum dolor sit amet, consectetur	0045	Up	94% (Target 93%) 
Lorem ipsum dolor sit amet, consectetur	0046	Up	99.9% (Target 98.0%) 
Lorem ipsum dolor sit amet, consectetur	0047	Up	98.8% (Target 98.0%) 